The two swimlanes "coordination tool" and "order tracking tool" are system lanes which show the intended actions which a future tool has to fulfill. Whether it is one or two swimlanes depends on the decision which functionalities are needed for the "coordination" and for the "order tracking". 

Messages:
- Send message
- Receive message

Messages as actor:
- Send message
- Receive message

Events:
- Help desk
- Assign task
- Start task
- End task

Activities:
- Define task
- Forward activity
- Start activity
- Complete activity

Legend:
- (70) create order cancellation dossier
- (65) create order cancellation dossier
- (71) cancel order (partially)
- (67) cancel path section
- (68) wait for other traffic
- (72) confirm receiving request
- (73) remove path section
- (74) cancel path section
- (75) update state of path section
- (76) end, path section cancelled

The diagram shows the flow of activities and messages between the two system lanes. The "order tracking tool" is responsible for order management, while the "coordination tool" handles coordination activities. The diagram illustrates the process of creating an order cancellation dossier, canceling an order partially, and managing various events and tasks associated with these actions.